



WHAT

happens, if it happens?

What should I do?

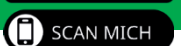
A moment of inattention, incorrectly judging the distance and then it happens – in the middle of delivering an order and the truck is standing still and the goods with it. Even if an accident and the damage it causes mean plenty of frustration, worries and anxiety in the immediate aftermath, it's important to keep calm and quickly carry out the most important actions so you can get back on the road again.

But what should I actually do if something happens?

We want to give you a brief overview here of the steps you should definitely take to secure the accident site properly and the points you need to note to ensure the claim is dealt with quickly and simply.



Accidents happen – but it's reassuring to know that you have a strong insurance partner by your side if the worst comes to the worst. **We'll be there for you at SVG** – before, during and after an accident.



5.

Complete an accident statement

Tip: A European Accident Statement will make it much easier to complete the statement

- Note the registration numbers of all vehicles
- Record the name and address of everyone involved (Take this information from their ID documents)
- Note the details of witnesses
- Note the location, date and time of the accident
- Note the name of the insurance company and the number of the certificate of insurance of the other party/parties involved
- Note the events of the accident using a sketch of the accident
- Take photos of the accident site, damage and vehicles from different angles, note any lampposts in order to include measurable points in the photos

Important: Do not admit liability



Help when you need it – always keep emergency numbers to hand

- Enter the numbers here that your drivers need to have to hand if the worst happens.



You should always have these documents with you to drive safely

- Personal ID
- Driving licence
- Green insurance card
- Vehicle papers
- Freight documents

Tip: Print the checklist out and give it directly to your drivers. This way you can make sure the most important steps will be taken in the worst case.



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SCAN MICH

